

Features	Sites	Villas	Other
Shipwreck Island water park	Ensuite Slab Site	Ngurra Lodges	Eucalypt Cottages
Pool	Grass Ensuite Site	Freshwater Villa	Sunshine Tents
Putt putt golf	Powered Slab Site	Lagoon Villas	Dump Point
Toddler pool	Powered Grass Site (Caravan & Tent)	Saltwater Villa	Recycling/Bins
Camp Kitchen	Powered Grass Site (Small Camper & Tent)	Kookaburra & Currawong Villas	Assembly Point
Scully Cave	Unpowered Grass Site	Hideaway Villas	Fire Hose
Playground		Banksia Studios	After Hours Night Phone
Jumping Pillow			
Fairy Garden			



# SUNSHINE RESORT



# RESORT RULES & INFO

**AMENITIES:** Children under the age of 10 yrs must be accompanied by an adult. For cleaning times refer to signs in amenities.

**BBQ's:** located in the two camp kitchen areas & beside villa 28. Wood fired BBQ in resort. Wood can be purchased from Reception. Fire restrictions must be adhered to.

**BEACH TOWELS** \$2 per towel. Available at Reception.

**BIKE HIRE:** Mountain Bikes & a bike carriage for toddlers/babies available from Reception. Helmets provided with all bike hires must be worn at all times.

**BIKE RULES:** For safety reasons, Helmets **MUST** be worn at all times in the Resort. Please observe road rules. No bikes are to be ridden after dark in the Resort.

**BIG SCREEN MOVIES:** 8am – 10pm. Enjoy movies that are listed outside the room entrance.

**BOAT/CAR CLEANING:- NO** vehicle repairs, boat or car cleaning is to take place in the Resort unless by authorized company. **NO** boat motors to be run in Resort. Please do these activities at the boat ramp.

**CAMP KITCHEN:** 8am – 10pm. Free Electric BBQ's, Fridge, Microwave, Hotplates, Toaster, Kettle, Sink, Tables & Seats, vending machine, coffee, soft drinks, chips & confectionary.

**CANCELLATION: See cancellation policy on your booking confirmation. No refunds will be given should you decide to shorten your stay, for reasons of bad weather or 'Acts of God'.**

**CANOE HIRE:** Available for hire at Reception, 3-person canoes or single kayaks for us on our Salt Water Lagoon. Life Jackets Provided **MUST** be worn.

**CARS/BOATS:** Additional charges will be incurred if cars/trailers/boats do not fit on site. Another site or allocated resorting will be required at the scheduled fees. Visitor cars or additional cars must be resorted outside of the Resort.

**CHANGE MACHINE:** Located in games room. Takes \$5, \$10 (not the new ones!), \$20 & \$50 notes & provides \$1 coins.

**DUMP POINT:** Located between the Jumping Pillow and Amenities Block #2.

**DVD's:** PG, G and M rated movies available from Reception.

**EMERGENCYS: CALL 000.** To speak to the night manager, call 0458 667 837 or pick up the phone outside Reception.

**EARLY CHECKOUT:** If you are leaving before 8am, please place keys in the silver key box beside Reception

**EXTRAORDINARY CLEAN:** A \$60 p/hr cleaning fee will be charged if accommodation is deemed to have been left in an unacceptable state.

**FISH CLEANING:** Not allowed in the Resort; cleaning facilities are provided at the boat ramps.

**FIRES:** Open fires are NOT permitted. Fire braziers and Oz Pig kettle are permitted. All fires must be off the ground. Fires in BBQ's only & only for the purpose of cooking. All fire restrictions must be adhered to.

**GAMES ROOM:** 8am – 10pm. Activities & equipment are provided for you & your family out of good faith. Any Breakages or malicious damage will incur replacement cost expenses. Ping pong balls available from Reception for 50c.

**GO-KARTS:** Available for hire from Reception. \$10/\$12 or \$15/\$17 per hr. Helmets provided & must be worn at ALL times.

**HALF COURT TENNIS:** Free fun for everyone. See Reception for rackets & balls & to book your time.

**ICE-CREAMS:** Available from Reception.

**ICE:** Available from The Full Circle Eatery beside Reception. When closed, please see Reception.

**INFORMATION:** things to do around the area, restaurants, walking trails and general tourist information available at Reception and in notice board outside games room.

**JUMPING PILLOW:** Open from 8 am till 6pm. Great for all ages. See signage for dedicated younger guest times.

**MINI-MART:** Limited stock available in reception. UHT Milk available. Coles and IGA supermarkets open daily.

**RECYCLING** - Please separate your rubbish. General waste goes in green bins & recyclables in yellow.

**OFFICE HOURS:** Open 8am-6pm Mon to Sat. 8am-5pm Sun / public holidays. Reception number 6566 6142, Night Manager call 0458 667 837 or use the phone outside reception.

**WH&S:** Under the Resorts WH&S rules customers are not to join or double jack extension leads. All leads must be placed to ensure that they don't interfere with any walking traffic & are not to be guided through trees or other sites to the power outlet. This is illegal & you will be held responsible for any damage caused both personally to other campers & to resort equipment.

Draw bars must be pointing out towards the road from your site, so that in the event of an emergency, you can evacuate easily.

**LATE CHECK-OUT:** Check out is at 10am for sites & cabins.

If you would like to stay longer, this can be arranged for a fee – please talk to us at reception.

**LAUNDRY:** 7am - 9:30 pm. \$1 coins required for washing and drying. Please don't disturb other patrons by washing outside of these hours. Irons & \$1 coins are available from reception.

**FAMILY ROOM: Amenities 1** See Reception for code.

Bathroom is for families with young children, the elderly or the infirmed. Includes shower, bath and toilet facilities

**PARENT ROOM: Amenities 2** See Reception for keys.

Has baby change table.

**PLAYGROUND:** The playgrounds are for the use of children up to 12 yrs old or a weight restriction of 50kg applies to swing Playground equipment.

**PUTT PUTT GOLF:** Free fun for everyone. See Reception for putters/balls. Damage or non-return will be charged to your credit card.

**QUIET TIME: For the enjoyment of all, noise is not to extend beyond the perimeter of your site or accommodation after 10pm until 7am. Abusive language or drunken behaviour will not be tolerated. Security patrols will enforce noise rules. In the event that you are asked to leave the property refunds will not be given.**

**SKATEBOARD/ROLLERBLADES/SKATES & RIPSTIKS** are **NOT** allowed in the Resort.

**SECURITY:** - For peace of mind please secure your personal items & lock accommodation when out. Security Patrols nightly.

**SMOKING:** Smoking is not permitted in communal areas of the Resort: playgrounds, jumping pillow, pool, camp kitchens, games & movie room, amenities, laundries.

**SWIMMING POOL:** Pool opens at approximately **9am** & is closed at sunset. The pool is for the use of patrons & their registered guests only. Parents are to ensure that children observe the pool rules as per display at the pool. Failure to do so will result in your child being banned from the pool. Children **MUST** be accompanied by and adult in the pool and at Shipwreck Island Water Park.

**SHIPWRECK ISLAND: The primary purpose of Shipwreck Island is for children 12 and under. Teenagers and adults need to be mindful of this purpose and be aware that the speed at which they can launch themselves down the slides can be dangerous and it is unacceptable.** Circumstances out of our control may mean that we have to close the pool & SI for a period of time.

**SURVEILLANCE CAMERAS:** We have video/audio cameras in the resort for your safety. (not in amenity blocks)

**RECREATIONAL ACTIVITIES:** In accordance with the Civil Liability Act 2002, management advises all visitors who engage in recreational activity on or near the resort that may result in harm or personal injury do so at their own risk.

**VISITORS:** Must report to Reception before entering & leaving our Resort. Visitor cars are not permitted to enter Resort. Day visiting fees apply. Visitors must leave by 10pm. Patrons are reminded that their visitor's must observe all Resort rules & they will be held responsible for their behavior. Any expenses incurred as a result of their guests & any unpaid registration fees will be charged to the patrons account.

**WATER BALLOONS:** These are NOT allowed in the resort.

**WIRELESS INTERNET:** NET4 Free – 500MB per day per device, valid for 7 days from arrival See reception for your login & password. Any issues, call NET4 on 1300 792 655 (9am – 7pm).

## EMERGENCIES

Ambulance

Fire

Police

Dial 000

### PLEASE FOLLOW THESE STEPS IN CASE OF A FIRE OR EMERGENCY

**Step 1:** On hearing 3 LONG BLASTS of the siren, proceed to the Nearest Emergency Evacuation Assembly Areas:

**Camp Kitchen or CAFE Resorting AREA**

**(please check map for the locations (a RED BOX with an "E"))**  
**Step 2:** Remain at the evacuation area so staff can account for you and your family.

**Step 3:** Await further instructions from staff or authorities  
Please familiarise yourself with the **EMERGENCY** locations.